

Kentucky FAIR Plan Reinsurance Association

Bulletin

(3/4/09)

The mission of the Kentucky FAIR Plan is to provide basic Dwelling Fire and Extended Coverage, Commercial and Farm Fire and basic Homeowners insurance to eligible property owners in the Commonwealth who are unable to secure such coverage in the voluntary insurance market.

We realize that producers use the Kentucky FAIR Plan infrequently however when they have a need for our services we want to make it as easy as possible for them to do business with us. With this in mind, we are pleased to announce several enhancements to our FAIR Plan website at <http://www.kyfairplan.org/>. (Click on the *Producer* tab).

- **On-Line Quoting for all Lines.** Commercial Property and Farm Fire have been added and the Homeowner and Dwelling Fire programs have been updated and are now more user-friendly.
- **Payment and Claims Inquiry.** The website now includes policy status, basic policy information, payment and claims status for policies written as new business or renewed 1/1/09 and thereafter. (Policies on the old system are not included until renewed on the new system in 2009). *Your User ID is your FAIR Plan agency number and your Password is the last 4 digits of your tax ID number or SSAN.*
- **On-line Application Completion.** ACORD applications are included in .PDF format for all lines of business. The applications may be completed on-line, printed and mailed to the FAIR Plan.
- **On-line Policy Change Requests.** Change requests may be completed on-line and submitted by email.
- **On-line Loss Reporting.** Claims can be reported on-line and submitted by email. Producers are strongly encouraged to report all losses on-line as this improves work-flow and enables our adjusters to handle claims more efficiently. After the claim has been reported and processed, the status is included in Payment and Claims Inquiry section under the producers tab on the website.
- **Product Manuals.** Manuals in .PDF format may be viewed on-line or printed.

If you have any questions, or if we can be of assistance, please do not hesitate to give us a call.

David Asher, CPCU
Executive Director